



CUSTOMER TRUST AWARDS

Holiday Edition

Sponsored by



[Fixed Ops Insight](#) is *the* place for service, parts and collision information.

[OilReset](#) provides free maintenance light reset information for repair facilities.

[Women-Drivers](#) connects women and families with *Certified Women-Drivers Friendly™* car dealerships.

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ClearMechanic enables automotive service centers to take and share thousands of vehicle photos every week. Each vehicle photo represents an actual service recommendation to a customer.

The “Customer Trust Awards” recognize five vehicle photos that we judged most helpful in building trust in the automotive repair process. Our judgment is partly based on creativity and photo quality and partly based on number of consumer views, clicks and “shares” tracked by our technology platform.

For each winning vehicle photo, we have including the following information:

- **Repair type** being recommended
- **Dealership or repair shop** that took the photo and shared it using ClearMechanic technology.
- **Expert diagram** that ClearMechanic automatically features alongside our vehicle photos

GO TO NEXT PAGE TO VIEW WINNING PHOTOS!

Vehicle Photo #1: MacPherson Strut

Toyota of Hackensack


Hackensack, NJ

<http://toyotaofhackensack.com/service-parts/repair-photos/>


(We support this service center through our partners at Time Highway)

MacPherson Strut

YOUR CAR ILLUSTRATION TEXT



share

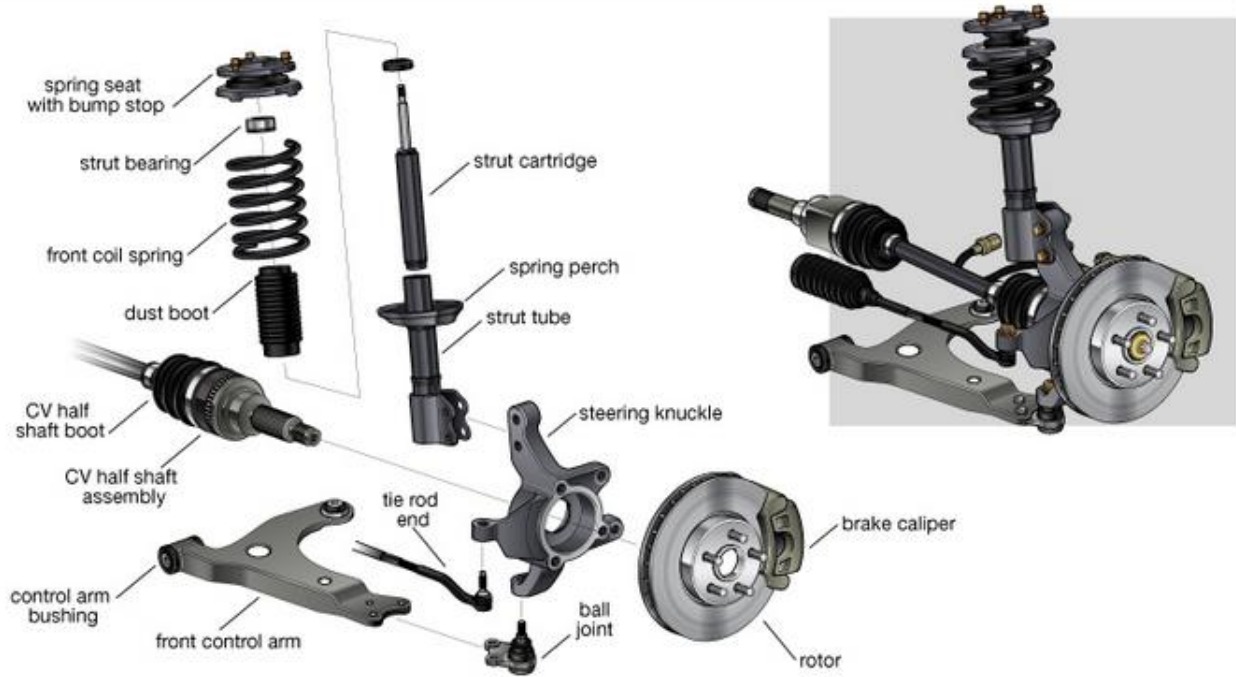


MacPherson Strut

YOUR CAR ILLUSTRATION TEXT

Front suspension (MacPherson strut system)

Suspension & Steering systems



Vehicle Photo #2: Tire Replacement

Toyota of Palo Alto


Palo Alto, CA

<http://www.toyotapaloalto.com/service-photos.htm>


✕

Tire Replacement

YOUR CAR ILLUSTRATION TEXT IMAGE

➔

share

⬅➡

Tire Replacement

YOUR CAR ILLUSTRATION TEXT IMAGE

Tire wear bars

Suspension & Steering systems



Vehicle Photo #3: Pitman Arm

Young Buick GMC

Layton, UT

http://www.youngbuickgmc.com/MiscPage_17

Pitman Arm

YOUR CAR ILLUSTRATION

share

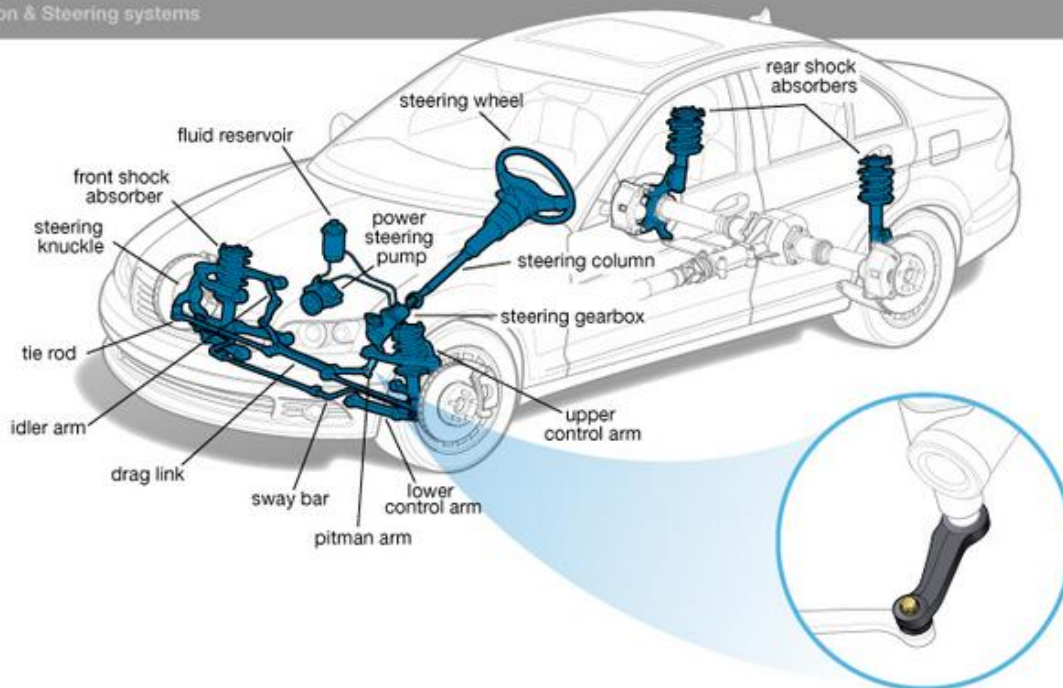
Pitman Arm

YOUR CAR

ILLUSTRATION

Pitman arm

Suspension & Steering systems



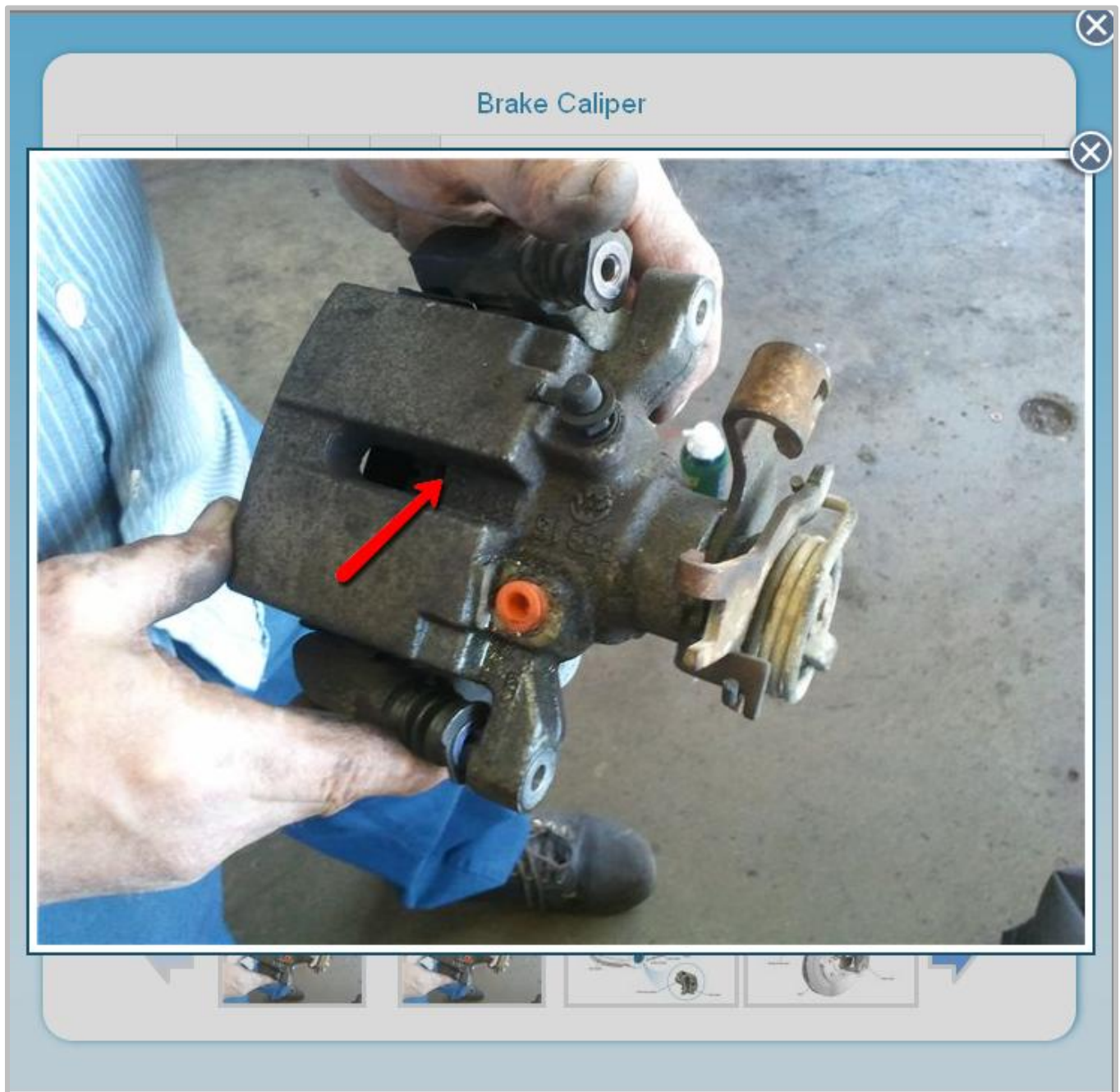
Vehicle Photo #4: Brake Caliper

Dave Sinclair Buick GMC

St. Louis, MO

<http://www.sinclairbuickgmc.com/j/i/39871/ServicePhotos.html>

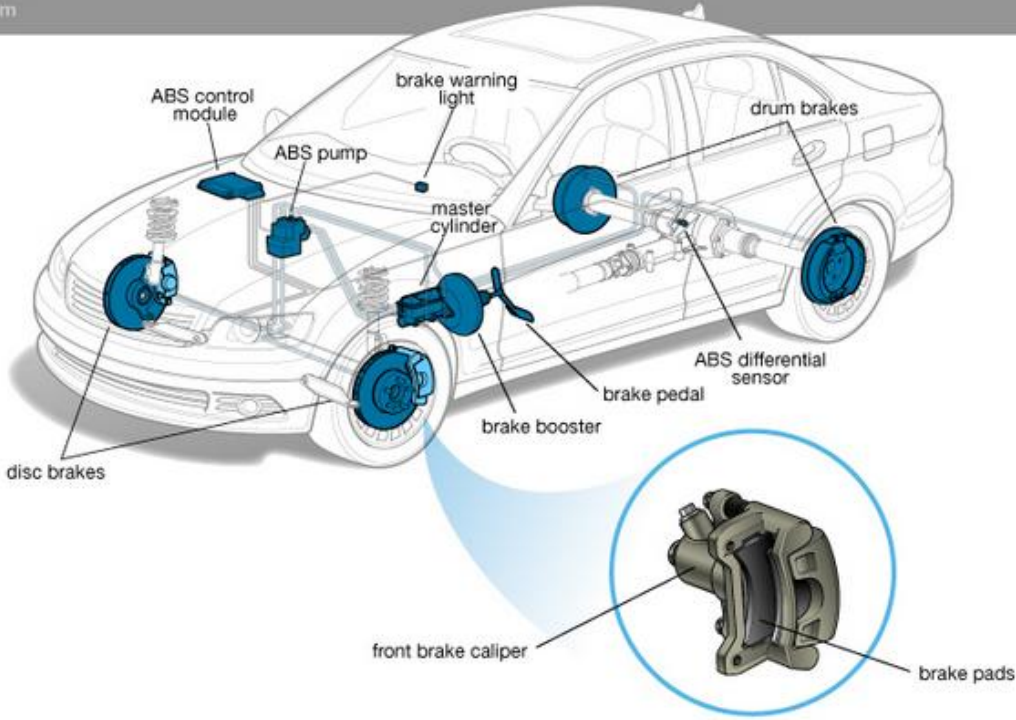
(We support this service center through our partners at CIMA Systems)



Brake Caliper

- YOUR CAR
- ILLUSTRATION
- TEXT
- IMAGE

Brake caliper
Brake system

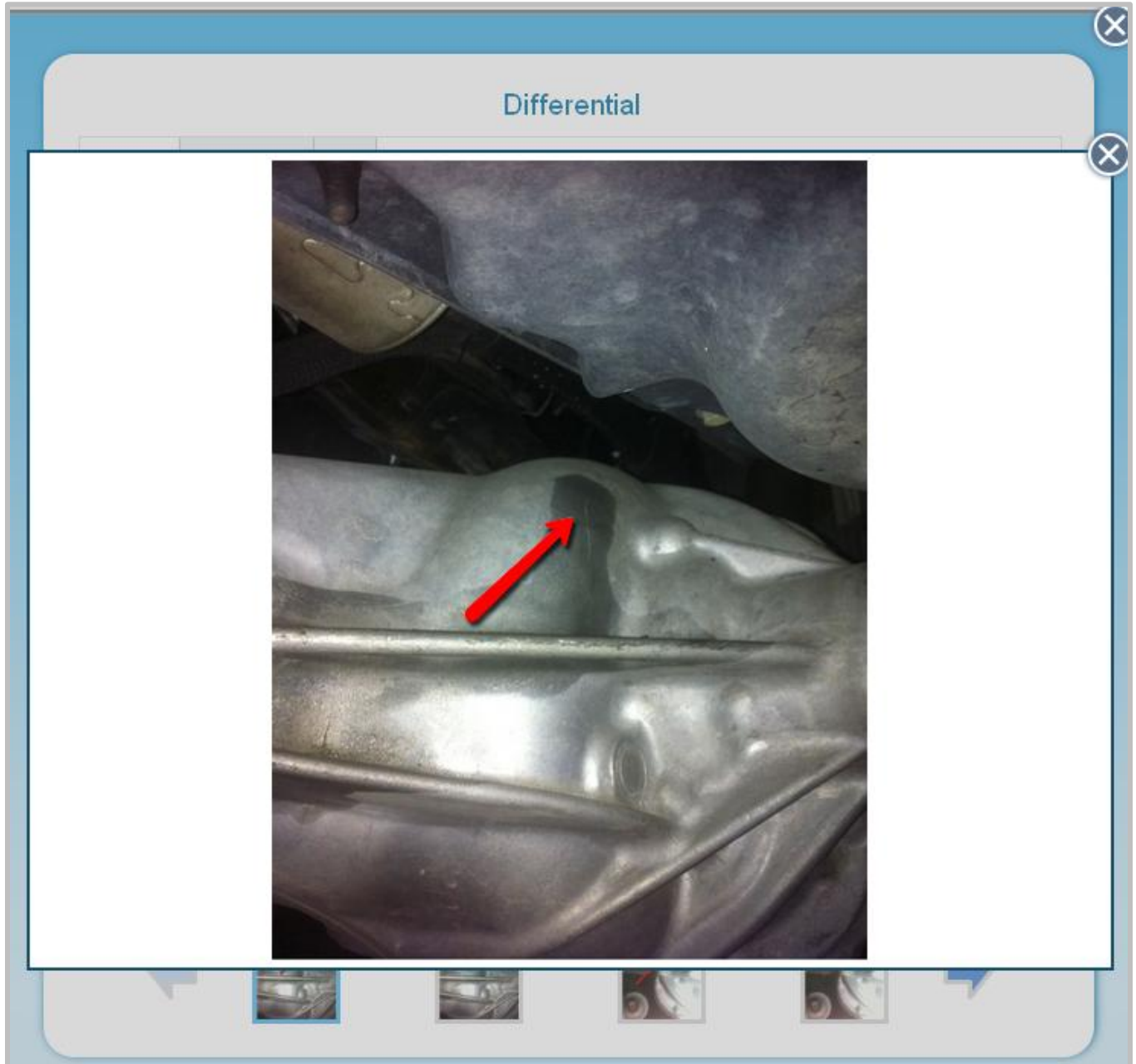


Vehicle Photo #5: Differential

Hunt Nissan

Chattanooga, TN

<http://www.huntnissan.com/Service-Repair-Photos.htm>



Differential

YOUR CAR

ILLUSTRATION

TEXT

Differential
Drivetrain

